Rhode Island Health Benefits Exchange Advisory Board Department of Administration, Conference Room A One Capitol Hill, Providence

1:00 pm – 3:00 pm June 18, 2013 Agenda

- I. Call to Order
- II. Approve minutes from April 30, 2013 Exchange Advisory Board Meeting
- III. Director's Report
 - a. CCIIO: State Based Exchange Approval Process
 - b. Marketing and Communications
 - c. Consumer Assistance
 - i. In-person assistance (OESP)
 - ii. Contact Center
- IV. Communications Plan Presentation, Ian Lang, Director of Marketing and Communications
- V. Procurement issues relating to online resources: Executive Session Pursuant to R.I.G.L. §42-46-5(7) (Relating to investment of public funds)
- VI. Public Comment
- VII. Adjourn

Next Meeting: July 16, 2013, 1pm

DOA is accessible to persons with disabilities. Individuals requesting interpreter services for the hearing impaired or needing other accommodations, please call 401-222-2371 and ask for Lauren Lapolla or email Ms. Lapolla at lapolla@ltgov.state.ri.us.